Corporate Policy

Version: 3, GD-0000579

Our overall goal is

to supply our customers with an excellent, safe and innovative product. The key task of the management is to determine the customer requirements and helps us cope with constant changes in our society and new challenges. The responsibilities are filed in our processes and can be verified.

Integrated Management Systems and certifications

In all our processes, we aim to take the requirements of our management systems into account, our own commitments, and the needs of stakeholders. Since it is our requirement to constantly improve – based on the following philosophy:

Quality is not a coincidence but arises from the consequent fulfilment of agreements.

To live up to this principle, we have committed ourselves to various management systems, which we maintain within our Integrated Management System (IMS). With our certifications in the standards of medicine devices, primary packaging materials for medicinal products, quality, environmental and energy management systems (DIN EN ISO standards 13485; 15378; 9001; 14001 and 50001) we ensure that we meet our stakeholders' requirements. Also, internally it is our concern to create a safe and attractive working environment for our employees. It is particularly important for us to create a safe and attractive working environment for our employees. Thus, for Aero Pump GmbH and its managers, it is a must to recognize and remedy accident risks in time.

We are aware that this means responsibility. This includes the awareness that the materials we use are made from raw materials that can be critical for the environment. Having this in mind, we take responsibility towards09.06.2026 the environment and the society and have included the topics energy, environment and sustainability into our IMS and, consequently, into our processes as well. To this end, we adhere to the following sustainability vision:

Driven by the desire for environmental protection, we developed a **greenhouse gas-free dosing system** – a principle, which we continue to uphold to this day under the guiding principle **“Innovation through Responsibility”**. With our multi-dose system, we are dedicated to resource-efficient application technology to contribute to a **healthy, liveable environment.**



Key elements of the policy

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As a family company, we are aware that we have a great responsibility towards our interested parties and resources. Hence, our policy is based on the following statements:

1. We are committed to continuously improving our management systems.

2. All employees are asked to act consciously in their area and to promote continuous improvement. This includes the goals of all applied management systems.

3. We collect key figures to ensure the regular evaluation of our management systems. The achievement of our strategic and operational goals can thus be safely and regularly monitored.

4. Compliance with the law is a given for us. All legal and official requirements are met in accordance with our legal cadastre that is regularly updated.

5. Communication and documentation are important components of our management systems and are described in our documentation.

6. To increase resource efficiencies, we use, as far as economically sensible, the best available technology. Thus, we can increase our energy efficiency.

7. The climate change is a major global challenge, and we want to play a positive role in addressing it. Therefore, we take this issue into account in our decision-making, investments, and strategic direction.

8. We ensure that all necessary information and resources for the implementation of our management systems are available.

The managing directors,